

| | date | bibliographic info | reason | initial response | who made complaint? | how intial resp. given | final response | library |
|---|-------------|---|---|---|---|--|--|-------------------------------------|
| 1 | 07-3-2006 | The Best of Shel Silverstein (music CD) | age-inappropriate | To move the material to a more appropriate area | parent | written | Moved the material to the adult section | Prince George Public Library |
| 2 | 12-15-2006 | Spaceballs (DVD) | age-inappropriate | To move the material to a more appropriate area | parent | written | Moved the material to the adult section | Prince George Public Library |
| 3 | 07-5-2006 | Twenty-Seven Bones by Jonathan Nasaw | violence, language | To keep material | patron | written | No change | Prince George Public Library |
| 4 | 10-1-2006 | "Beast of Monsieur Racine" by Tomi Ungerer, 1971, children's picture book | age-inappropriate, violence, bloody foot in pic | Listened to customer's concerns and suggested customer complete a "Materials Reconsideration" form | parent | Verbal response at time of complaint followed by written response to information provided on "Materials Reconsideration" form. | No change. | Kitchener Public Library |
| 5 | 07-5-2006 | Catch That Cat by Monika Beisner | occult, scary | To keep the material in the collection | parent | written | no change | Prince George Public Library |
| 6 | 10-1-2006 | Julie of the wolves / Jean Craighead George | age-inappropriate, violence, sex | We would read the book, and respond | parent to principal to library services | Verbal | The book had been challenged in the past and we found evidence indicating that a note should have been included with the novel study indicating that parents should be advised prior to using this novel in the classroom. | Derry Byrne Teacher Resource Center |
| 7 | | One was about a DVD entitled "Ladykillers" | language | We added a label on the box indicating the language is offensive and it's at viewer's discretion to view the movie. | patron | It's the library's policy to respond such complaints in writing. | labelling | St. Mary Public Library |
| 8 | 02-1-2006 | Little Bird by Piet Grobler | age-inappropriate | To keep the material in the collection | parent | written | no change | Prince George Public |

| | | | | | | | | |
|----|-----------|---|--|--|--------|--|--|------------------------------|
| | | | | | | | | Library |
| 9 | 12-1-2006 | "Embracing Skeletons" by Peter Turnbull, 1996, adult fiction book | violence & sex against children | Listened to customer's concerns and suggested customer complete a "Materials Reconsideration" form | patron | Verbal response to concerns followed by written response to concerns expressed in completed "Materials Reconsideration" form | No change. | Kitchener Public Library |
| 10 | 12-5-2006 | Snow White in New York | age-inappropriate, violence, religious viewpoint | To keep material | parent | written | No change | Prince George Public Library |
| 11 | 08-2006 | "Survivor" by J. F. Gonzalez, adult fiction book | violence, sexual violence | Listened to customer's concerns and suggested customer complete a "Materials Reconsideration" form | patron | Verbal response to initial concerns followed by written response to concerns identified in "Materials Reconsideration" form | Removed from collection in community libraries that are located in schools (one public, one Catholic) - kept in collections at all other library locations | Kitchener Public Library |
| 12 | 04-1-2006 | "Survivor" by J. F. Gonzalez, adult fiction book | violence, sexual violence | Listened to customer's concerns and suggested customer complete a "Materials Reconsideration" form | patron | Verbally responded to initial concerns, followed by written response to concerns noted on "Materials Reconsideration" form | Removed from community libraries that are located in schools (one public, one Catholic) - kept in collections at all other library locations | Kitchener Public Library |
| 13 | 02-1-2006 | Carolyn Beck. The Waiting Dog. (illus. by Andrea Beck), Toronto, Kids Can Press, 2003 (children's picture book) | age-inappropriate, violence, revolting, vile | "the offbeat humour may not be to everyone's taste, the book meets the selection guidelines established by the library. Not every book in the library's collections will be appropriate for every child or family. Picture book collections contain titles for a wide variety of ages and tastes. We rely on parents to screen library materials selected. | parent | written letter | retain the book in the collection with no change to classification, department. | Burlington Public Library |

| | | | | | | | | |
|----|------------|---|---|--|--------|--|--|---------------------------|
| 14 | 05-1-2006 | Edward Shorter. Written in the Flesh: a history of desire. Toronto: University of Toronto Press, 2005 | age-inappropriate, nudity, sex, "photographs and images inappropriate for teens/children" | "agree these images are of a sexual nature, however, I believe it is the author's intention to explore changes in human sexual behaviour as a product of social conditioning throughout history. The library provides open access to our collections to users of all ages with the exception of movies classified as 'Restricted' by the Ontario Film Review Board. The library does not act in place of a parent for enforcing any restrictions they may place on their child. The author teaches medicine at University of Toronto. We own other books by the same author and note that many other neighbouring public libraries also own titles by the same author. The book was selected based on a favourable review in several review journals and the reputation of the author. | patron | written letter | Retain the book with no changes. | Burlington Public Library |
| 15 | 12-19-2006 | DVD: Betty Blue | nudity, age-inappropriate | R rated movies should be available for rental by adults only. Any child could take this off the shelf, without parental consent, and borrow it and view it without parental consent. Children are restricted from movie theatres showing such material. Why does the publicly funded library make such movies available to children? | patron | Written. Letter to complainant outlining process and timelines for response. | No change. DVD retained in the Library's collection. | Edmtn. Public Library |

| | | | | | | | | |
|----|------------|--|-----------------------------|---|--------|---|--|----------------------------|
| 16 | 12-1-2006 | The Little Black Book for Girlz; a book on healthy sexuality by St. Stephen's Community House, published by Annick Press, 2006 | | Customer believes the book is too frank and hence inappropriate for young women. Customer did not ask at the end of the conversation that the book be withdrawn from the collection. | parent | Verbal. Lengthy discussion with the parent, including answering her all her questions, reviewing the Library's Materials Selection Policy and ensuring she had access to a copy of this document, offering options. The book is catalogued young adult non-fiction; YA non-fiction is interfiled with adult non-fiction. The customer's child is a toddler. | No change at the point at which the staff member left the conversation. | Calgary Public Library |
| 17 | 06-1-2006 | Cat on the Hill, Michael Foreman, Oct. 2005, children's paperback | language, age-inappropriate | | parent | The Head Librarian and the library board met and reviewed the request for reconsideration of the book. Written | no change | Leduc Public Library |
| 18 | 02-26-2006 | Dr. James Dobson - The New Dare to Discipline, Tyndale House Publishers, 1992, book | | recommendation of spanking very young children | parent | written | item was retained in the collection | Mississauga Public Library |
| 19 | 03-1-2006 | Faun & Games by Piers Anthony paperback book, c.1997 | sex, age-inappropriate | Patron also felt it was poorly written | parent | Asked the patron to fill out Request for Reconsideration of Library Materials form. In writing | Complaint was reviewed by the Library Board. Item was not removed on basis of the complaint. | Canmore Public Library |
| 20 | 12-18-2006 | Graphic novel: Green Arrow: Quiver, by Kevin Smith | age-inappropriate | Graphic depiction/description of violent child abuse. The book is very well written and entertaining and clever. It is just the ending, with a villain that is a demon worshiping Satanist that kidnaps, tortures and murders children - it crosses the line. | patron | Written. Letter to complainant outlining process and timelines for response. | Reclassified as adult fiction | Edmtn. Public Library |
| 21 | 03-22-2006 | Book: Jokes Men Only Tell Other Men (volume 3 of Yuk Yuk's Joke | | Making disadvantaged social groups or specific segments of society an object of derisory humour for gratuitous purposes. | patron | | No change. The book was retained in the Library's collection. | Edmtn. Public Library |

| | | | | | | | | |
|----|---|---|---------------------|---|--------|---|--|----------------------------|
| | | Books) | | | | | | |
| 22 | 08-15-2006 | Book:Matthew and the Midnight Flood, by Allen Morgan | | A stranger comes to a little boy's bedroom window in the middle of the night, asks the boy to accompany him; the boy does because it "sounds like fun". | parent | | No change. The book was retained in the Library's picturebook Easy collection. | Edmntn. Public Library |
| 23 | 04-26-2006 | Marilyn Oliver - The Importance of Mohammad, Lucent Books, 2003, book | religious viewpoint | considered depictions of Mohammad to be offensive | patron | written | item retained | Mississauga Public library |
| 24 | 12-19-2006 | DVD:Western Canada by RV | | The information is inaccurate or outdated and it presents a very negative and incorrect view of Canada. The DVD is produced by Americans for Americans in 2000. If a person watched this DVD and believed everything in it, you would thinkCanada has no cities, phones, roads, etc. This DVD is the ultimate in ignoramus americanus propaganda. | patron | Written. Letter to complainant outlining process and timelines for response. | No change. DVD retained in the library's collection. | Edmntn. Public Library |
| 25 | July 8th, 2007 - email message to city councillor, forwarded to chief librarian | Bou, Louis. Street Art: The Spray Files. 2005. book | | Concern about possible vandalism inspired by the book | patron | Collection development manager read the book and advised chief librarian about content; Chief librarian spoke to city councillor, who spoke to patron | Complaint was specific to one neighbourhood, so the offending copy of the book was transferred to another library branch | Surrey Public Library |

| | | | | | | | | |
|----|------------|---|--|---|--------|---|--|-------------------------------------|
| 26 | 10-10-2006 | Book:Ziggy Piggy and the Three Little Pigs, by Frank Asch | age-inappropriate | Objects to "he blew the tiny raft far out to sea" and "...they all went for a swim." I don't know what the author was hoping children would learn from the actions of the pig. Yes, he was a creative and perhaps a free spirit; however, he may have delivered his friends into greater danger. What is the lesson learned? Would recommend for mature students or children who would critique it to discover whether it would be suitable for publishing or reading to/by younger children. | parent | Written. Letter to complainant outlining process and timelines for response. | No change. Book retained in the Library's picture book collection. | Edmntn. Public Library |
| 27 | Feb 2006 | DVD-Wire in the blood/the mermaid sings | nudity, violence | | patron | written. gathered reviews, examined & viewed dvd, discussed in collection development meeting | note added to record "contains graphic violence & some nudity" | Thunder Bay public |
| 28 | 09-26-2006 | DVD Closer directed by Mike Nichols | sexually explicit, offensive language | | patron | written. gathered reviews, examined & viewed dvd, discussed in collection development meeting | added missing CHV rating to the record | Thunder Bay public |
| 29 | 12-20-2006 | And Tango Makes Three, P. Parnell, J. Richardson | Homosexuality religious viewpoint | Library asked for a review by Central Office Religious Education Dept. | Parent | Verbal & written | Removal | Calgary Catholic School District |
| 30 | | Bridge to Terabithia, Katherine Paterson | Language ("pervert" "lordy" "see-through blouse" | The principal reported the complaint to me. We did not proceed with the complaint. We suggested that the teacher give the student another book to read. | Parent | None | None | Derry Byrne Teacher Resource Center |